

**Section IV**  
**Terms of Contract**

**AGREEMENT FOR ROAD TRANSPORTATION OF STYRENE MONOMER**

THIS AGREEMENT is made at Panipat this .....th Day of .....2022  
between

M/s Indian Synthetic Rubber Pvt Limited,, a Company incorporated under the provisions of the Companies Act, 1956 and having its Registered Office at 10th Floor, Core-2, North Tower, Scope Minar, Laxmi Nagar District Nagar, Delhi-110092, and **WORKS** at Opp. Naphtha Cracker Polymer Complex, Terminal Gate, PO: Panipat Refinery, Panipat - 132140 hereinafter referred to as "ISRPL" (which expression shall unless it be repugnant to the context or meaning thereof mean and include its successors and permitted assigns) of the One Part

AND

M/s. ...., a company registered and incorporated under the laws of India, having its registered office at ....., India, hereinafter referred to as "CARRIER / TRANSPORTER" (which expression shall unless it be repugnant to the context or meaning thereof mean and include its heirs, executors and administrators) on the Other Part:

**WHEREAS**

- ISRPL had invited tenders from various CARRIERS for the purpose of transportation of Styrene Monomer (hereinafter referred to as the Goods/ Product/ Cargo) from Kandla / Hazria (Adani Port) to Panipat India ("Services").
- Based upon the tender, the CARRIER had approached ISRPL with a quotation and emerged as the Successful bidder.
- In pursuance to the above and further deliberations and negotiations between ISRPL and the CARRIER, the Contract is awarded to the CARRIER subject to the terms and conditions hereunder written and all the terms and conditions of the contract documents ("Contract Documents") which shall comprise but not be limited to the following:
  1. This Agreement
  2. Tender documents including the Notice inviting tenders and the General Instruction to Tenderers
  3. General Conditions Of Contract (GCC)

4. Bill of Quantities (BOQ)/ Schedule of rates
5. Technical specification
6. Annexures

In case of any conflict between the terms and conditions of the documents as listed above, the terms of this Agreement will prevail upon documents listed from Serial No. 2 to 6 above.

#### NOW THIS AGREEMENT WITNESSETH AS UNDER:

##### General Conditions

The road tankers must be SS tankers for transportation of styrene monomer.

Loading as per PESO and subject to allowable gross weight ,

Load ability of the vehicle, as per PESO guidelines and relevant notifications amended time to time.

Comply the same with subject to gross weight allowed

Passing capacity in KL as per Form XI: 40 KL and gross laden weight 49 MT allowed as per FORM XI (say for example)

Capacity in MT for styrene monomer:  $40 \text{ KL} \times 0.906 \text{ (density)} = 36.240 \text{ MT}$

Loading allowed as per PESO (95%) :  $36.240 \times 0.95\% = 34.428 \text{ MT}$  but it do not cross gross weight 49 MT. in any circumstance gross weight of the tanker should not cross allowable gross weight. In simple, Loading as per PESO and subject to allowable gross weight as per FORM XI/ PESO.

Cargo must be loaded as per PESO guideline subject to gross weight allowable by authority .

##### Conditions .

1. Transporter will submit a certificate for each tanker certifying that tanker has been inspected and no abnormality has been found w.r.t. its compartments, dip pipe etc and is fit for transportation of material. In case any tempering of tanker is found at ISRPL site at the time of unloading, sampling, subject matter goods / material will not be accepted by ISRPL and Transporter has to replace the material at its own cost. For any repetitive fraudulent practices, contract may be terminated and Transporter may be put on Holiday list as per laid down procedures, Tankers will be loaded only after thorough inspection of tankers by TPI/QC agency. Ensure no tempering is done in tankers before loading.

2. Transporter will share the registration numbers of tankers used during contract period.

Addition/deletion of tankers will be intimated by vendor Transporter in advance to ISRPL. Ensured that dispatch intimation having tanker registration no. will be sent to ISRPL at the time of dispatch.

3. In case any abnormality has been found in the tanker which includes but not limited to, tanker carrying sand bags, water bottles and any other articles for compensating weight due to malpractice or theft etc. the tanker may be liable to be rejected by ISRPL at its sole discretion and a penalty of Rs.

10000 (Ten Thousand) may be imposed on the transporter.

4. . a. Transporter will ensure that transportation of material is being done through own SS tankers only.

b. Transporter will share the registration numbers of tankers used during contract period. Addition/deletion of tankers will be intimated by vendor in advance to ISRPL.

c. Transporter will ensure that seals put by vendor after filling of tanker are not tempered during transportation. In case seal is found to be changed / tempered, tanker will be rejected.

d. Transporter will ensure that the controlled sample given to driver by vendor is not destroyed / tempered during transportation.

e. GPS tracking of tankers can be made part of tender requirement to check unauthorized stoppages and route from supplier location to ISRPL destination

5. A suitable Financial penalty, as deemed fit, will be imposed on transporter for any fraudulent / malpractice practice adopted with regard to contamination of subject matter goods / material. Minimum penalty will be equivalent to tanker invoice value. Transporter shall ensure that no fraudulent practice should occur, but still in case it is observed by ISRPL that some fraudulent activity has been adopted in any tanker, a penalty of Rs. One Lakh may be imposed on the vendor transporter.

6. Repetitive fraudulent practices by transporter of vendor will lead to suitable action (like holiday listing) as deemed fit as per terms of conditions of GPC & Contract.

7. Every transporter needs to fulfil the following requirements before entering ISRPL premises:

a. A valid original license with the driver in his name only

b. A valid original registration certificate

c. A valid insurance

d. A helper is a must and he should be an adult and physically fit.

e. Each vehicle should have PUC Certificate

f. Each vehicle should be fitted with Spark arrester and should possess and carry PPEs (Personal Protective Equipment(PPE) like (helmet, safety shoes, hand gloves, goggles etc).

Penalty should be imposed on transporter of Rs 1000 per case on non-compliance/violating of anyone of the above requirements. In case of repetition, penalty shall be Rs 2000 for each repetition. In case original license, original RC and valid insurance is missing, vendor/transporter has to provide written undertaking as per ISRPL requirement on company's letter head with sign & stamp of authorised signatory.

Tanker employed under contract must be owned and managed by transporter themselves no market tanker or outside ownership tankers are not entertained or allowed for styrene monomer loading .

Tanker employed must be exclusively for styrene monomer loading , last cargo of the tanker must be styrene monomer no other cargo allowed . Any contamination due to the last cargo remnants is responsibility of the transporter , the contaminated material and tanker will be rejected and the entire cost will be debited to transporters account.

ISRPL Sealing Requirement:

1. Transporter will ensure that vendor (Supplier of material) has to put seals at all probable points of theft on tanker and has will mentioned the seal numbers on delivery challan / packing list / invoice etc.

- a. Tanker fill openings, unloading cone and unloading valves must be sealed
- b. Manlid covers must be sealed

2. ISRPL shall inspect the seals on tanker and check the seal numbers before sampling. Tanker received in condition with seal damaged, broken, tampered or without seal will be rejected.

ISRPL Environment, Health and Safety requirement:

1. The safe transportation of chemical from vendor's works to ISRPL site shall be Transporter's responsibility. The Transporter will be responsible for any and all loss /damage, consequential losses arising out of any leak, accident, fire, negligence etc. during transportation of material.

2. The Truck/tanker shall follow all Govt. rules regulations including Motor Vehicle act 1988 & its latest updated revision during transportation of material from vendor's works to ISRPL. The driver along the truck/tanker must carry all the necessary PPEs.

3. MSDS/TREM Card: Transporter shall ensure that Vendor (supplier of material) has shall send the "Standard Storage Conditions" of product for in our stores & Driver must have "Material Safety Data Sheet / TREM Card" in case of hazardous items.
4. No other material shall be loaded along with the chemical.
5. No transshipment is to be effected in route. In case it becomes necessary to effect transshipment, the truck/tanker shall have to be handled very carefully and should be done through trained personnel only.
6. In case of transshipment, which becomes necessary for any reason whatsoever the truck/tanker driver/transport contractor will contact Chief Materials Manager (Inbound Logistics ), ISRPL (Phone No. 0180-2529120) and obtain approval carrying out the transshipment.
7. Transporter must ensure compliance of the following by their Driver. Transporter must do safety briefings personally to the driver and helper before loading the truck/tanker for compliance as under:
  - i. Do not smoke or allow means of ignition near the spill.
  - ii. Transport contractor/truck/tanker driver should ensure that no valve is leaking at the time of loading and ensure proper sealing of the valve after loading.
  - iii. Truck/tanker should move in one convoy as far as possible.
  - iv. The driver should follow the approved route while coming from the factory with loaded material or taking back empty truck/tanker to the vendor's works.
  - v. The driver should keep a barrel/bag of neutralizing material with truck/tanker.
  - vi. In case of any accident resulting in Leakage / damage / spillage, the truck/tanker driver should immediately inform the nearest fire station and will cover up the area. A telephonic intimation indicating the location, where the accident has occurred should be sent to Chief Materials Manager (Inbound Logistics ), ISRPL (Phone No. 0180-252-9120) and obtain approval carrying out the transshipment.
  - vii. Action in case of leakage / fire:
    - Ø Inform nearest fire station.
    - Ø Water may be sprayed to cool the trucks.
    - Ø Do not smoke or allow means of ignition near the spill.
    - Ø Clear people from the area.

#### ALL OTHER TERMS CONDITIONS (ELABORATIVE )

##### 1. OBLIGATIONS OF CARRIER

1.1 The CARRIER shall provide to ISRPL all such information including but not limited to:

- a) Full particulars of the ownership of the vehicles, history of the vehicle, and the details of manner in which CARRIER has come in possession of every vehicle i.e. whether hypothecated or not.
- b) Details of engine number and chassis number of the vehicles.

- c) Details of RTO registration number of the vehicles.
- d) Details of road permits, PUC certificate of the vehicles.
- e) Photographs of the driver and cleaner of every vehicle and their residential addresses prior to engagement of the vehicle for a particular consignment.
- f) Register with ISRPL the names, designations and the signatures of such representatives of the CARRIER who shall be authorized to sign Lorry Receipts on behalf of the CARRIER.

1.2 In the event, the CARRIER takes on hire any vehicle for complying with its obligations under this Agreement, the CARRIER shall obtain all details of such vehicles and furnish the details to ISRPL. 1.3 The CARRIER will ensure that the owners of the hired vehicles will give a letter of firm understanding to ISRPL that they are offering their vehicles through the CARRIER willingly for a period of this Agreement and will not solicit any separate business with ISRPL except through the CARRIER. 1.4 It is essential that the CARRIER get the names, addresses, designations and signatures of their authorized representative duly registered in advance with ISRPL and the signature of such authorized representatives of the CARRIER shall be indicated on the Lorry Receipt (LR) of the CARRIER for loading of product at ISRPL's plant at Panipat or any other location as designated by ISRPL from time to time. Any change or variation in the name or designation of such authorized representative should be intimated to ISRPL in advance. Any loss of product, issued on the basis of the LR signed by the authorized representative of the CARRIER will be at the entire risk, cost and expenses of the CARRIER only. Further, if any loading of product is undertaken in the vehicle in the absence of such LR, or in respect of any irregularity therein, the same will not absolve the CARRIER from liability in respect of transportation of such products and all the provisions contained in this agreement shall also apply to such products so loaded in such vehicles.

## 2. RESPONSIBILITIES OF CARRIER

2.1 The CARRIER shall perform the following Services which shall include but shall not be limited to:

- Offering vehicles fit to carry Styrene Monomer and transporting / delivering the same in good condition within the agreed transit time for both from Kandla / Hazria Adani Port to ISRPL Panipat Plant. The CARRIER shall be held accountable for any malpractice / adulteration / contamination / shortage / wet / moisture / damage of the Styrene Monomer / or Goods en route. Polymerisation during the transit as result moisture / water content / last cargo remnants etc will liable for the rejection of the tanker with material . The cost will be debited to transporter.
- Arrangements of SS Road Tankers required within 24 hrs of the intimation
- Placement of road worthy, properly cleaned, fit and contamination free SS tanker which in all respect is fit to load and transport the cargo from Kandla Port ( Nominated Terminal)/ Hazria Adani Port ( Nominated Terminal) to ISRPL ( Indian Synthetic Rubber ( P) Ltd ) Panipat
- Arrangements of loading products discharged from designated tank and unloading of product to the designated tank of ISRPL.

- Carrier / Transporter has to depute the competent driver along with conductor / Helper with following statutory documents during transit and delivery material at Plant. The following documents for must for gate entry
  - a. A valid original license with the driver in his name only.
  - b. Original RC
  - c. A valid insurance certificate
  - d. A valid PUC Certificate.
  - e. A helper is a must and he should be an adult and physically fit.
  - f. Each vehicle should be fitted with Spark arrester and should possess and carry PPEs (Personal Protective Equipment (PPE) like (helmet, safety shoes, hand gloves, goggles etc).
  - g. Lorry Receipt must be incorporated availability of spare tyre and Diesel reading on tankers which loaded styrene monomer from Loading Terminal.
  
- Tankers should be fitted with fire extinguisher, spark arrester during the transit.
- Carrier / Transporter has to obtain at his risk and cost all necessary permissions and formalities for transportation of cargo.
- Carrier shall be fully responsible for safe delivery of materials at ISRPL Panipat plant - Carrier / Transporter has to ensure before loading the tanker from terminal that its valves and pipelines are free from water, moisture content and any foreign particles.
- In the event tankers supplying the Styrene Monomer is found to be contaminated with water / moisture content or any foreign particle at ISRPL site upon unloading the same shall be rejected by ISRPL and the entire cost of product will be borne and debited to Carrier / transporter.
- Carrier undertakes to take the full responsibility for non –delivery and shortage of cargo. - Third party claims like Damage / Injury / accident should be settled by the Contract at its own end and ISRPL shall not be responsible and liable for any such claim arising out of it.
- Transit Insurance to be arranged by ISRPL. However, Cargo loss claim due to theft, accident etc. shall be debited to transporter and the same shall be reimbursed upon receipt of the same from insurance company.
- Accept full responsibility for non-delivery / shortage of materials arising out of theft & pilferage. - Carrier / Transporter has to ensure that quantity and quality is accurately mentioned in LR along with ISRPL endorsements. The same is necessary for processing the bills for transportation. - Bills should be in accordance with statutory compliance like GST and TDS etc
- Daily update/ reporting through SMS and e-mail regarding the despatch of tanker from Kandla/Hazira to panipat
- Daily update / e-mail of tanker trucking unloading at plant along with receipt quantity, shortage etc
- Carrier / Transporter has to deliver the samples to ISRPL the samples drawn at Kandla/Hazira .non-receipt of the sample bottle from driver will liable for rejection of the tanker with material and cost of the material will be debited to transporter.

- Drivers plying the tankers carrying Styrene Monomer should ensure the following:

Ensuring Tankers / Trucks arriving with necessary documents (Permission / License for carrying the chemicals ( FORM XI applicable / statutory requirements if any), Driving License, RC , PUC and Insurances Certificate

Ensure commercial documents Invoice, copy of bill of entry Test Results , TERM CARD, Journey Management Plan, Check list provided by third party surveyor, any other documents based requirements time to time etc along with delivery

j. Ensure and comply ISRPL rules & regulations for gate entry of consignments/ Tanker / Trucks without any obstacle, unloading of the material and release of Tanker / Trucks within allowed free time. k. Ensuring and complying the rules and regulation towards delivery of Hazardous chemicals. l Tanker employed under contract must be owned and managed by transporter themselves no market tanker or outside ownership tankers are not entertained or allowed for styrene monomer loading .

m. Tanker employed must be exclusively for styrene monomer loading , last cargo of the tanker must be styrene monomer no other cargo allowed . Any contamination and polymerisation due to the last cargo remnants is responsibility of the transporter , the contaminated material and tanker will be rejected and the entire cost will be debited to transporters account.

2.2 Vehicles belonging to operators suspended / blacklisted by ISRPL will not be offered by the CARRIER.

2.3 The CARRIER will be responsible for any act / omission / misconduct and attempts to pilfer products by the vehicle crew of all vehicles offered as per this agreement. Any action taken by ISRPL against such errant vehicles, operators / crew will not be challenged by the CARRIER.

2.4 The CARRIER should note that representative of ISRPL shall be allowed, if requested by

ISRPL, to travel along with the vehicle crew while transporting the Styrene monomer

2.5 The representative of the CARRIER shall be responsible to carry Duplicate CARRIER's copy of Excise Gate Pass cum Invoice or any other documents which indicate payment particulars and other relevant details as per Excise Rules, along with the consignment and handing over the same at the receiving location to the consignee, failing which any resultant loss of CENVAT amount incurred by consignee will be recovered, from the CARRIER, by ISRPL. Any other financial losses resulting due to loss of statutory documents by CARRIER in transit or otherwise would be recovered from CARRIER by ISRPL.

2.6 The CARRIER shall ensure that its employees / vehicle crew working for the CARRIER, while on the premises of ISRPL, or while carrying out their obligations under this agreement, observe the general discipline laid down by ISRPL.



2.7 The CARRIER will not use the name of ISRPL in any manner either for credit arrangement or otherwise and it is agreed that ISRPL is in no way responsible for the debts, of the CARRIER and/or its employees.

2.8 The CARRIER will not do or cause to be done upon the premises of ISRPL or in the execution of their obligations under this agreement anything whatsoever which in the opinion of ISRPL may be or become nuisance or annoyance or dangerous or which may adversely affect the property, reputation or interest of ISRPL.

2.9 The CARRIER will have their office or their representatives; to ensure speedy clearance of Cargo at all places. The CARRIER must advise ISRPL in writing the name and address of such offices or representatives.

2.10 The CARRIER will arrange to bring into use Lorry Receipt's (L/R's) exclusive for ISRPL consignments only. The cost of ISRPL- arranged L/R(s) may be recoverable from the CARRIER 2.11 The CARRIER will furnish L/R(s) and other documents as per ISRPL requirement CARRIER shall give only clean and unconditional L/R(s) and remarks like "said to contain" or at "owner's risk" will neither be valid nor accepted. In the event L/R(s) containing such remarks are issued, the terms and conditions of ISRPL will prevail.

2.12 The CARRIER shall ensure that before the vehicle leaves loading point (Nominated Terminal) premises with the Consignment, all the documents required by the CARRIER like, Challans, Road Permits / way bills, Excise documents, Declaration forms under Sales Tax Laws and any other relevant documents are handed over to the driver of the vehicle duly checked and acknowledged by him. The CARRIER should ensure for the safe delivery of these documents to Destination and any loss / penalty arising due to the loss of such documents will be recoverable from the CARRIER. The CARRIER shall also be responsible for the any penalty imposed en-route by sales tax authorities for wrongly filled or incomplete way bills / road permits carried along with the consignment.

2.13 The CARRIER shall be liable for all payments to his staff employed for the performance of carrying out of the said Services and in respect of all claims and liabilities of the CARRIER's business and ISRPL shall in no event be liable or responsible for any such payment and the CARRIER shall keep ISRPL indemnified against the same and from all proceedings in respect thereof. 2.14 The employees of the CARRIER shall never be deemed to be the employees of ISRPL.

2.15 The CARRIER shall be solely responsible for and shall pay any compensation to his employees' payable under the Workmen's Compensation Act or any other statutory enactments and the amendments thereto for the injuries caused to his workmen.

2.16 The CARRIER shall make sure that his staff follows safety rules & regulations of ISRPL and adhere to the strictest discipline.

2.17 The CARRIER shall adhere to safe working practice and guard against hazardous and unsafe working conditions and shall comply with ISRPL'S safety rules as set forth therein.

2.18 In respect of all workers /workmen directly or indirectly employed in undertaking the Services for the performance of CARRIER's part of this Agreement, the CARRIER shall at his own expense arrange for all the safety codes of C.P.W.D., Indian Standards Institutions, the Factories Act/ rules, The Electricity Act, and such other acts as applicable.

2.19 The CARRIER shall observe and abide by all fire and safety regulations of ISRPL. Before commencement of the Services, the CARRIER shall consult with ISRPL'S Safety Engineers or Officer-in-Charge and must make good to the satisfaction of the ISRPL any loss or damage due to fire or any portion of the work done or to be done under agreement or to any of the ISRPL's existing property.

2.20 The CARRIER shall be responsible for, and pay the expenses for providing medical treatment to any of its employee who may suffer any bodily injury as a result of any incident /accident which may occur in the course of operation undertaken by the CARRIER in every case in which by virtue of the relevant statutory provisions as applicable from time to time. In case ISRPL is obliged to pay compensation to the CARRIER's employees, the amount of compensation so paid and without prejudice to the statutory rights of ISRPL it shall be at liberty to recover such amount or any part thereof by deducting it from any sum due from ISRPL to the CARRIER whether under this agreement or otherwise. If for any reason, ISRPL is required to pay compensation under this section, it shall be entitled to be indemnified by the CARRIER. The CARRIER shall be liable to indemnify ISRPL for all claims made by ISRPL without any demur.

## 2.21 SAFETY REGULATIONS

The CARRIER shall have to follow all the safety rules and regulations followed by ISRPL and also to ensure that their workers are well equipped with safety shoes and helmets and all other safety appliances which also includes Personal Protective Equipments (PPEs) required during the execution of the work.

## 2.22 SAFETY AT FACTORY PREMISES:

The CARRIER shall make sure that his staff follows safety rules & regulations of ISRPL and adhere to the strictest discipline.

The Safety Regulations to be undertaken by the Carrier at ISRPL's factory premises ("Site") shall include but shall not be limited to the following:

(i) In respect of all workers /workmen directly or indirectly employed for undertaking the Services for the performance of CARRIER's part of this Agreement, the CARRIER shall at its own expense arrange for all the safety codes of C.P.W.D., Indian Standards Institutions, the Factories Act/ Rules, The Electricity Act, The Mines Act and such other acts as applicable.

(ii) All workers / crew members deployed by the CARRIER will wear specified Personal Protective Equipments (PPE) such as covered shoes, safety belts installed at loading points at the time of covering / tying tarpaulins, failing which ISRPL reserves the right to impose penalty as per rules.

In case of different types of injuries:

a)First Aid Case (FAC) - Rs. 2000 per incident per person

b)Medical Treatment case (MTC) - Rs. 4000 per incident per person

c)Restricted Work Case (RWC) - Rs. 8000 per incident per person

For any subsequent recurring issues, the penalty will be doubled for each case. The above penalties will be independent of any statutory penalties and/or other action

against the service contractors. Methodology for identification of violation of safety rules and regulations and recovery of penalty:

1. ISRPL's Occupational Health Centre (OHC) will declare any injury as First Aid Case (FAC), Medical Treatment Case(MTC), Restricted Work Case (RWC), Loss Time Injury(LTI) & (Fatality) FLT.
2. Investigation will be carried out within 24 hours by ISRPL's safety team. For major accidents (LTI / FLT) a cross functional investigation team will be formed by management.
3. ISRPL's Team Leader (TL) - Safety will check the nature & cause of such unsafe act or unsafe condition and whether contractor or contract workers are responsible or not.
4. Finance Department will deduct money from the Bills of the Contractor on the certification / confirmation of the ISRPL's Head - HSEF.
5. For violation of any safety rules and for unsafe act safety personnel at site will issue a penalty slip to the contractor representative at site with a copy to Team Leaders and Finance dept. Contractor representative will have to sign in the penalty slip.

(iii) The CARRIER shall observe and abide by all fire and safety regulations of ISRPL. Before commencement of the Services , the CARRIER shall consult with ISRPL's Safety Engineers or Officer-in-Charge and must make good to the satisfaction of the ISRPL any loss or damage due to fire. (iv) The CARRIER shall maintain first aid facilities for its employees.

(v) The CARRIER shall ensure that smoking and use of mobile phones within the site is strictly prohibited. Violators of the No Smoking rules shall be discharged immediately.

## 2.23 GENERAL:

The CARRIER shall adhere to safe working practice and guard against hazardous and unsafe working conditions and shall comply with ISRPL'S safety rules as set forth herein. Prior to performance of the Services, the CARRIER will be furnished copies of ISRPL'S "Safety Code" rules for information and guidance if it has been prepared. The CARRIER shall also ensure that the vehicles place by him for loading of Styrene Monomer are road worthy and conform to all safety rules and regulations pertaining to ISRPL/Nominated Terminal operator, failing which ISRPL/ Nominated Terminal operator reserves the right to deny the loading of the said vehicle.

## 2.24 PRESERVATION OF PEACE:

The CARRIER shall take requisite precautions and use his best endeavors to prevent any riotous or unlawful behavior by or amongst his workmen and others employed for the performance of the Services and for the preservation of peace and protection of the inhabitants and security of property in the neighborhood. In the event of ISRPL/ Nominated Terminal requiring the maintenance of a Safety Police Force at or in the vicinity of the site during the tenure of the performance of the Services, the expenses thereof are to be borne by the CARRIER and if paid by the ISRPL shall be recoverable from the CARRIER.

## 2.25 RESPONSIBILITY IN CASE OF INJURY:

In case of injury of carrier's employees / crews inside the ISRPL premises/ Nominated Terminal, carrier will ensure proper treatment of injured person, failing which ISRPL reserves the right to provide medical treatment to injured persons in hospital and realize the same from carrier.

2.26 The CARRIER will be fully and exclusively liable for the payment of any and all statutory payments, Taxes, Duties, etc. as applicable, now or hereafter imposed by any Central or State Government authorities which are imposed with respect to the continuation of the contract. Necessary Tax deductions at source (TDS) will be made as per rules and regulations in force in accordance with acts prevailing from time to time.

2.27 The CARRIER shall be solely liable to obtain and to abide by all necessary licenses / permissions from the concerned authorities as provided under the Contract Labour (Regulation & Abolition) Act 1970.

2.28 The CARRIER shall be responsible for necessary contribution towards PF, family pension, ESIC or any other statutory payment to Government agencies as applicable under the law in respect of the contract and personnel employed by the CARRIER for rendering service to ISRPL and shall deposit the required amounts with the concerned statutory authorities on or before the due dates. Each CARRIER shall obtain a separate P.F number from the concerned Regional Provident Fund Commissioner and submit necessary proof of having deposited the employees as also the employer's administration / inspection charge there-of, wherever applicable in respect of the personnel deployed by him relating to the performance of the Services.

2.29 The CARRIER shall regularly submit all relevant records / documents in this regards to ISRPL representative for verification and upon such satisfaction, only ISRPL will release payment of the amounts due.

2.30 The CARRIER shall indemnify the ISRPL against all losses or damages caused to it on account of acts of the personnel deployed by the CARRIER.

2.31 The CARRIER shall at his expense, ensure due compliance with all applicable and governing Industrial and Labour Laws, Rules & Regulations & bye-Laws both of the Central & State Government and all other local authorities and shall keep ISRPL safe and indemnified in respect there of.

2.32 The CARRIER shall pay fair wages to all persons employed by him and will not indulge in any unfair labour practice.

2.33 The CARRIER agrees to abide by the provisions of Motor Vehicles Act, Payment of Wages Act and other labour regulations in force in the area where he is plying the vehicles.

2.34 The CARRIER shall not be entitled to assign, subrogate, sublet or part with his right, title and interest under this contract for any reason whatsoever. The CARRIER shall not cause or allow any change in the constitution of its firm without obtaining prior written approval of ISRPL.

2.35 The CARRIER shall observe and implement all the laws of the land and the rules framed there under which are beneficial to the staff employed by him and that ISRPL shall, in no event be liable or responsible for any default that will arise out of non-observance of or noncompliance with such laws or rules on the part of the CARRIER and the CARRIER shall indemnify and keep ISRPL indemnified against the same from all proceedings in respect thereof.

2.36 The CARRIER shall, to the best of its ability and at its own expenses, collect up-to-date market information that is required to provide up-to-date, true and accurate services hereunder to ISRPL, as is required by ISRPL from time to time.

2.37 The CARRIER shall at all times during performance of Services cooperate with the personnel of ISRPL and shall not interfere or cause inconvenience in any manner with the functioning of ISRPL and/or the relevant nominated affiliate while provision of services hereunder.

2.38 The CARRIER shall not subcontract the performance of the Services or part thereof as specified under this Agreement to a third party without obtaining ISRPL's prior written approval. If such approval is granted by ISRPL, then the CARRIER along with the sub-contractor will remain responsible for the performance of the Services or any part thereof, that has been sub-contracted and for compliance with the terms and conditions of this agreement.

2.39 ISRPL prefers to have vehicles fitted with GPS tracking system. The Carrier should look to provide vehicles to ISRPL which are fitted with GPS. A device should be fitted into the vehicle before it leaves ISRPL premises. Device should be connected through main power but it should have battery power which can provide data for 08 days. Completed tracking should be made available as and when required by ISRPL. If ISRPL implements the GPS tracking system then the cost of GPS tracking (tripwise) shall be recovered from the Carrier's RA bills.

### 3. LIABILITIES OF CARRIER

3.1 The CARRIER shall accept the Cargo at his own risk and shall accept full responsibility for the losses arising out of damage / contaminations of the Cargo and shall also accept the full responsibility for non-delivery or short delivery of the Cargo due to theft, pilferage, accident, fire or any acts of God. 3.2 ISRPL will also be entitled to be reimbursed by the CARRIER for the amount of loss suffered by ISRPL as per ISRPL's computation under these provisions and the decision and determination by ISRPL or its authorized representative as to the reasons for such loss or as to the existence of any acts or events such as riots, civil commotion or natural calamities as prescribed shall be final and binding on the CARRIER and shall not be questioned in any Court of Law, or arbitration or otherwise and the CARRIER do hereby irrevocably authorize ISRPL to set off and adjust such loss or damage against the pending payments to the CARRIER and in the event of shortfall therein, the CARRIER shall immediately upon a certificate issued by ISRPL pay the same to ISRPL without demur or objection. 3.3 The CARRIER shall be liable for any loss or damage to ISRPL employees, the CARRIER's employees or to any third party resulting from fire, leakage, negligence, explosion, accident or any other cause in operating the said vehicles at the time of loading, unloading, and/or during transit and the CARRIER shall indemnify and keep ISRPL indemnified against any such loss or damage and shall pay to ISRPL such amount as ISRPL may be called upon by law to pay. The CARRIER shall remain at all times, liable and responsible to ISRPL for any loss or damage caused to any building, plant and machinery or the property of ISRPL / ISRPL's customers / ISRPL's associates by any carelessness, negligence, inexperience or willful fault of the CARRIER or his agent or by his

employee of which ISRPL alone shall be the sole judge. ISRPL shall be at liberty to recover any cost of repair or loss or damage from the CARRIER.

3.4 The CARRIER will make good to ISRPL any loss arising from:

- The confiscation of any quantity of the products delivered to the CARRIER or transportation by government or local authorities due to any fault or negligence on part of the CARRIER.

- Loading, unloading, transshipment, storage of Cargo and delay in transit for reasons other than the natural calamities such as earthquake, cyclone, floods and lightning, riots or civil commotion. 3.5 The CARRIER agrees to employ competent and efficient employees and operators / crew to ensure that services are correctly executed. Any consequential loss caused on account of contamination of the product during the course of transit or by CARRIER's employees and representatives inside ISRPL installations or for any other reason whatsoever shall be made good by the CARRIER.

3.6 Tolerance: Tolerance quantity of 0.2% allowed in inland transportation of material/ cargo from Kandla/Hazira to Panipat. If Transit loss & shortage is greater than allowed Tolerance limit of 0.2%, the entire shortage quantity will be debited to transporter as per invoice price plus Customs Duty & allied expenses incurred on import of material.

3.7 Carrier agree and confirm that Cargo shall be delivered on weight basis. The weight of the Materials arrived at ISRPL weighbridge / as measured by our nominated officer shall be final and binding on Carrier.

3.8 The CARRIER is responsible for delivering the correct quality and quantity of the product as per invoice at the destination . The CARRIER's drivers should satisfy themselves regarding the weights and quality at the time of loading of the Cargo onto the vehicle at Nominated Terminal Premises. In the event of any loss of product recorded at the destinations as reflected by shortfall in weights, ISRPL will recover the amount of any such shortage from the CARRIER after considering the tolerance limit (as specified above) . Such shortage amount would be debited to the CARRIER. In the event of the CARRIER providing proper documentation of such loss, ISRPL shall take steps for claiming such loss from the insurance company and any amount so recovered from the insurance company shall be reimbursed to the CARRIER. It is however agreed that ISRPL shall not be responsible for any shortfall that the CARRIER may have to bear after such realization from the insurance company.

3.9 The CARRIER agrees to ensure safe delivery of the consignment in all instances within the agreed transit time and will not permit his vehicles to be off the road for any unreasonable period and will not hold up deliveries for any cause. The CARRIER shall also be responsible for safe conduct of supplies in transit. .

3.10 The CARRIER shall not have the exclusive right to operate vehicles for ISRPL and ISRPL will be at liberty to appoint one or more additional CARRIER(s) either to run concurrently with the CARRIER or separately on such terms, as ISRPL may deem fit.

- 3.11 In case the vehicles are rendered unserviceable for want of repairs and or servicing, the CARRIER will make arrangements to effect supplies in alternate serviceable, vehicles to be provided by the CARRIER. The CARRIER will be paid for the actual quantity carried by such alternative vehicles.
- 3.12 In the event of the CARRIER's failure to perform the various other obligations contained in this agreement herein, the CARRIER shall be liable to reimburse ISRPL for all expenses, in case ISRPL is required to make such expenses for making other arrangements for effecting supplies, without prejudice to all other rights of ISRPL.
- 3.13 The dedicated trucks nos. provided to ISRPL must work for ISRPL and number of load with same trucks must be maintained all possible times as agreed. At any given point of review, the Carrier fails to provide the committed number of dedicated /alternative vehicles, ISRPL will have the right to impose penalty at ISRPL's discretion.
- 3.14 The ISRPL is not entitled to pay any such charges at Loading Point or any other charges etc

#### 4. PRODUCTS /CARGO/ GOODS

Cargo: Styrene Monomer

#### 5. CAPACITIES AND SUITABILITY OF VEHICLES

- a. Arrangements of SS Road Tankers required within 24 hrs of the intimation
- b. Placement of road worthy, properly cleaned, fit and contamination free SS tanker which in all respect is fit to load and transport the cargo from Kandla Port ( Nominated Terminal)/ Hazria Adani Port ( Nominated Terminal) to ISRPL ( Indian Synthetic Rubber ( P) Ltd ) Panipat
- c. Transporter has to depute the competent driver along with conductor / Helper with following statutory documents during transit and delivery material at Plant. The following documents for must for gate entry
- d. A valid original license with the driver in his name only.
- e. Original RC
- f. A valid insurance certificate
- g. A valid PUC Certificate.
- h. A helper is a must and he should be an adult and physically fit.
- i. Each vehicle should be fitted with Spark arrester and should possess and carry PPEs (Personal Protective Equipment (PPE) like (helmet, safety shoes, hand gloves, goggles etc). j. Tankers should be fitted with fire extinguisher, spark arrester during the transit.
- k. Transporter has to obtain at his risk and cost all necessary permissions and formalities for transportation of cargo.
- l. Transporter has to ensure before loading the tanker from terminal that its valves and pipelines are free from water, and moisture content. Further it should be ensured that tanker is free any foreign particles.



- m. Tankers supplying styrene with water / moisture content on tankers pipelines and discharge valves will be rejected and the entire cost of material will be debited to the Carrier.
- n. Tankers received with the high polymer content, result of any reason (like due to wet/ moisture / last cargo remnants etc) which is not as per ISRPL specifications will be rejected.
- o. Drivers plying the tankers carrying Styrene Monomer should ensure the following: - Ensuring Tankers / Trucks arriving with necessary documents (Permission / Licence for carrying the chemicals (FORM XI if applicable / statutory requirements if any), Driving License, RC, PUC Insurance Certificate
- Ensure commercial documents Invoice, copy of bill of entry Test Results,
  - TERM CARD etc along with delivery
  - Ensure and comply with ISRPL rules & regulations for gate entry of consignments/
    - Tanker / Trucks without any obstacle, unloading of the material and release of - Tanker / Trucks within allowed free time.
  - Ensuring and complying with the rules and regulations towards delivery of Hazardous chemicals. - Lorry Receipt must be incorporated availability of spare tyre and Diesel reading on tankers which loaded styrene monomer from Loading Terminals. -Loading as per PESO and subject to allowable gross weight,

Load ability of the vehicle, as per PESO guidelines and relevant notifications amended time to time.

Comply with the same subject to gross weight allowed

Passing capacity in KL as per Form XI: 40 KL and gross laden weight 49 MT allowed as per FORM XI (say for example)

Capacity in MT for styrene monomer:  $40 \text{ KL} \times 0.906 \text{ (density)} = 36.240 \text{ MT}$

Loading allowed as per PESO (95%):  $36.240 \times 0.95\% = 34.428 \text{ MT}$  but it does not cross gross weight 49 MT. In any circumstance gross weight of the tanker should not cross allowable gross weight. In simple, Loading as per PESO and subject to allowable gross weight as per FORM XI/ PESO.

Cargo must be loaded as per PESO guideline subject to gross weight allowable by authority.

- 5.1 It shall be the responsibility of the CARRIER to ensure that the weight and volume of Cargo loaded for consignment in the vehicle is within the permissible limits prescribed in the Government regulations and RTO Registration Book. The CARRIER shall solely be responsible and bear the loss and damage if any suffered by ISRPL on account of violation and/or breach of the weight and volume limits prescribed in all Government regulations and in the RTO Registration Book. ISRPL shall not be liable to pay any detention or hire charges in respect of those vehicles that do not conform to the specifications described in the RTO Registration Book.

- 5.2 The CARRIER will ensure the vehicles provided should be fit to carry products over long distance without transshipments and without damaging consignment during transit. Otherwise the company will have full power to refuse to put such trucks to use which do not fulfill these conditions.

ISRPL also reserves the right not to make payments for detention/ hire charges.

- 5.3 The CARRIER will ensure that the vehicle provided is equipped with all the valid and subsisting permits and licenses and conform to pollution norms from respective transport and statutory authorities required for authorized road movement.

- 5.4 The CARRIER will ensure that the vehicles provided are owned or otherwise belong to the

CARRIER or hired from its contractor. For any of the vehicles hired / which do not belong to the CARRIER, it shall not absolve the CARRIER from any of its obligations under this agreement or mitigate the liabilities arising out of breach of the conditions implied or expressed therein. 5.5 The CARRIER will ensure that in respect of all vehicles provided for transportation, the CARRIER shall arrange to take photographs of the driver, helper and the vehicle concerned before the vehicle's taken inside the nominated terminal for loading and shall produce the same to ISRPL / Police or such other persons as and when required. In case ISRPL decides to install any equipment for taking photographs of the drivers for purpose of security, the cost of such photographs will be borne by the CARRIER.

5.6 The CARRIER will ensure that the road and other tax certificates, insurance documents, PUC (Pollution under control) certificates and other necessary statutory documents for the vehicle and driving license of the driver are kept valid during the period of transportation of the Cargo till delivery to the destination.

- Additional requirements

- 5.7 Transporter will submit a certificate for each tanker certifying that tanker has been inspected and no abnormality has been found w.r.t. its compartments, dip pipe etc and is fit for transportation of material. In case any tempering of tanker is found at ISRPL site at the time of unloading, sampling, subject matter goods / material will not be accepted by ISRPL and Transporter has to replace the material at its own cost. For any repetitive fraudulent practices, contract may be terminated and Transporter may be put on Holiday list as per laid down procedures, Tankers will be loaded only after thorough inspection of tankers by TPI/QC agency. Ensure no tempering is done in tankers before loading.

- 5.8 Transporter will share the registration numbers of tankers used during contract period. Addition/deletion of tankers will be intimated by Transporter in advance to ISRPL. Ensured that dispatch intimation having tanker registration no. will be sent to ISRPL at the time of dispatch.

- 5.9 In case any abnormality has been found in the tanker which includes but not limited to, tanker carrying sand bags, water bottles and any

other articles for compensating weight due to malpractice or theft etc. the tanker may be liable to be rejected by ISRPL at its sole discretion and a penalty of Rs.

Ten Thousand may be imposed on the transporter.

- 5.10 Transporter will ensure that transportation of material is being done through own SS tankers only. However in case of emergency Transporter may give sub-contract to other transporters with prior approval from Vendor & ISRPL.
- 5.11 Transporter will share the registration numbers of tankers used during contract period. Addition/deletion of tankers will be intimated by vendor in advance to ISRPL.
- 5.12 Transporter will ensure that seals put by vendor after filling of tanker are not tampered during transportation. In case seal is found to be changed / tampered, tanker will be rejected.
- 5.13 Transporter will ensure that the controlled sample given to driver by vendor is not destroyed / tampered during transportation.
- 5.14 GPS tracking of tankers can be made part of tender requirement to check unauthorized stoppages and route from supplier location to ISRPL destination
- 5.15 A suitable Financial penalty, as deemed fit, will be imposed on transporter for any fraudulent / malpractice practice adopted with regard to contamination of subject matter goods / material. Minimum penalty will be equivalent to tanker invoice value. Transporter shall ensure that no fraudulent practice should occur, but still in case it is observed by ISRPI that some fraudulent activity has been adopted in any tanker, a penalty of Rs. One Lakh may be imposed on the transporter.
- 5.16 Repetitive fraudulent practices by transporter will lead to suitable action (like holiday listing) as deemed fit as per terms of conditions of GCC & Contract.
- 5.17 Penalty should be imposed on transporter of Rs 1000 per case on non-compliance/violating of anyone of the above requirements. In case of repetition, penalty shall be Rs 2000 for each repetition. In case original license, original RC and valid insurance is missing, vendor/transporter has to provide written undertaking as per ISRPL requirement on company's letter head with sign & stamp of authorised signatory.

5.18 ISRPL Sealing Requirement:

- 5.18.1 Transporter will ensure that vendor (Supplier of material) has put seals at all probable points of theft on tanker and has mentioned the seal numbers on delivery challan / packing list / invoice etc.
- a. Tanker fill openings, unloading cone and unloading valves must be sealed
  - b. Manlid covers must be sealed

5.18.2 ISRPL shall inspect the seals on tanker and check the seal numbers before sampling. Tanker received in condition with seal damaged, broken, tampered or without seal will be rejected.

Transporter has to ensure and deliver tankers with seal as received from the loading Terminal , any deviation on Tanker received in condition with seal damaged, broken, tampered or without seal will be rejected.

5.19 ISRPL Environment, Health and Safety requirement:

1. The safe transportation of chemical from vendor's works to ISRPL site shall be Transporter's responsibility. The Transporter will be responsible for any and all loss /damage, consequential losses arising out of any leak, accident, fire, negligence etc. during transportation of material.
2. The Truck/tanker shall follow all Govt. rules regulations including Motor Vehicle act 1988 & its latest updated revision during transportation of material from vendor's works to ISRPL. The driver along the truck/tanker must carry all the necessary PPEs.
3. MSDS/TREM Card: Transporter shall ensure that Vendor (supplier of material) has send the "Standard Storage Conditions" of product for our stores & Driver must have "Material Safety Data Sheet / TREM Card" in case of hazardous items.
4. No other material shall be loaded along with the chemical.
5. No transshipment is to be effected in route. In case it becomes necessary to effect transshipment, the truck/tanker shall have to be handled very carefully and should be done through trained personnel only.
6. In case of transshipment, which becomes necessary for any reason whatsoever the truck/tanker driver/transport contractor will contact Chief Materials Manager (Stores), ISRPL (Phone No. 0180-252-9518) and obtain approval carrying out the transshipment.
7. Transporter must ensure compliance of the following by their Driver. Transporter must do safety briefings personally to the driver and helper before loading the truck/tanker for compliance as under:
  - i. Do not smoke or allow means of ignition near the spill.
  - ii. Transport contractor/truck/tanker driver should ensure that no valve is leaking at the time of loading and ensure proper sealing of the valve after loading.
  - iii. Truck/tanker should move in one convoy as far as possible.
  - iv. The driver should follow the approved route while coming from the factory with loaded material or taking back empty truck/tanker to the vendor's works.
  - v. The driver should keep a barrel/bag of neutralizing material with truck/tanker.
  - vi. In case of any accident resulting in Leakage / damage / spillage, the truck/tanker driver should immediately inform the nearest fire station and will

cover up the area. A telephonic intimation indicating the location, where the accident has occurred should be sent to Chief Materials Manager (Stores), ISRPL (Phone No. 0180-252-9518) and obtain approval carrying out the transshipment. vii. Action in case of leakage / fire:

- Ø Inform nearest fire station.
- Ø Water may be sprayed to cool the trucks.
- Ø Do not smoke or allow means of ignition near the spill.
- Ø Clear people from the area.

#### 5.19 PLACEMENT AND PERFORMANCE

- a) If at any time during the currency of this Agreement, the CARRIER fails to provide vehicles for transportation within the specified time as directed by ISRPL or fails to transport the goods within the period as stipulated or fails to perform any other obligation specified in this Agreement, ISRPL in its discretion and without prejudice to its other rights and remedies may obtain services from other CARRIERS to perform the obligations of the defaulting CARRIER and transport the goods at risk and cost of the defaulting CARRIER. The CARRIER at default undertakes to reimburse to ISRPL all additional expenses incurred by ISRPL in this connection. ISRPL will also have the right to recover the losses from the CARRIER, which it suffers due to non-placement of vehicles in time, by the defaulting CARRIER.
- b) The CARRIER shall provide vehicles and ensure necessary arrangements to place the tanker at Terminal , as directed by ISRPL, latest by 1100 hours of the day following that on which such direction/advice through telephone/fax/written intimation/electronic mail is given by ISRPL to the CARRIER or his representatives. It will be the CARRIER's responsibility to ascertain such requirement from authorized representative of ISRPL on daily basis by 5:00PM for the following day's requirement. Non-availability of CARRIER or CARRIER's representative to receive such direction or intimation of requirement from ISRPL's will make the CARRIER responsible for all consequences to ISRPL thereof.
- c) Failures on part of the CARRIER to comply with the said intimation will entitle ISRPL to make alternate arrangements for transportation of goods. In such a case, the excess cost of transportation, which ISRPL will have to bear, shall be recovered from the CARRIER by adjusting the said amount of cost from the amount of outstanding bills and/or Security Deposit.
- d) In case of failure on part of the CARRIER to provide requisite number of vehicles for transportation of the goods within specified time as per advice of ISRPL, it will entitle ISRPL at its sole discretion to levy a penalty of Rs. 4000/- per vehicle per day as non placement penalty over and above the other actions ISRPL would be entitled to initiate as per above paragraph a , b, and c .
- e) Any excess placement in the past will not be adjusted against the present failure for the purpose of determining penalty.
- f) Share of the business allocation and performance will monitored quarterly basis , if necessary the share of the business will be shifted anther vendor or transporter
- g) The performance of the CARRIER will be adjudged on a day-to-day / monthly / quarterly / half yearly / yearly basis after taking into account the exigencies of the delivery requirement, and the decision of ISRPL in this regard will be final.

#### 6. ACCIDENT OF VEHICLE

- 6.1 In case of any accident to the vehicle, the CARRIER will initiate action as per statutory requirements. Further, the CARRIER will intimate ISRPL and act in accordance with the instructions of ISRPL and will be governed by the internal procedures / documentation of ISRPL which the CARRIER has familiarized himself prior to the commencement of this Agreement.
- 6.2 The CARRIER will be responsible for providing alternate vehicle to salvage the product from the vehicle under accident at its own cost.
- 6.3 Recovery for any product loss from the CARRIER will be made at rates decided by ISRPL.
- 6.4 The CARRIER will be responsible in case of accidents to the vehicles while in transit or any other stage including immediate intimation & lodging of FIR to the nearest local police, as well as all concerned offices of ISRPL about the accident at their own expense and cost.

## 7. MALPRACTICE

If the crew of any vehicle provided by the CARRIER is involved in any malpractice, ISRPL will be entitled to suspend the operation of the vehicle and its crew forthwith and to conduct an investigation into such malpractice/s. If upon such investigation ISRPL, in its sole discretion, concludes that the crew of any vehicle is involved in malpractice it will black list such vehicle and the crew. If however, the investigation reveals the involvement of the CARRIER / his employees / associates in such malpractice, ISRPL shall have the right to terminate the contract forthwith without any cost or consequence to ISRPL and/or recover the losses so incurred both direct & consequential arising out of such malpractice by the CARRIER.

## 8. CONTAMINATION

- 8.1 The CARRIER shall ensure that any act or omission on his part or his crew does not contaminate the products entrusted to him by ISRPL in terms of this Agreement. If the products get contaminated due to any reason whatsoever and such contamination is confirmed as per the findings of the Laboratory Test report of ISRPL or any other agency as may be determined by ISRPL, the contaminated product will be disposed off at ISRPL's discretion. The difference between the cost of the product entrusted to the CARRIER and value recovered from such disposal along with other incidental expenses will be recovered by ISRPL from the CARRIER.
- 8.2 In case of any rejection of material by the customer on account of suspected contamination, ISRPL would recover the entire cost of such contaminated material, so rejected, from the CARRIER. For such an event, apart from realizing the loss from the CARRIER, ISRPL shall have the option of suspending and blacklisting the vehicle crew / vehicle / CARRIER.
- 8.3 No transportation charges will be paid by ISRPL for the futile trip during which the product got contaminated / damaged / affected or rejected

due to any incident in transit or otherwise and also for the subsequent trip for transportation of the damaged/affected/ adulterated/ contaminated product to a location nominated by ISRPL.

- 8.4 The provisions herein above will apply mutatis mutandis to cases of contamination of the product for the purposes of suspension of vehicles or termination of this Agreement.
- 8.5 The CARRIER agrees that in event of there being any failure or neglect on the part of the CARRIER to provide the vehicles or laying off or lack of utilization of the vehicle due to breakdown or any other reason, which may affect the use thereof by ISRPL, ISRPL shall be entitled to claim such damages, loss and expenses and other amounts as ISRPL may have suffered or may suffer on account or by reason of the CARRIER's delay, neglect or default irrespective of whether or not the Agreement is valid.

#### 9. AGREEMENT PERIOD

The Agreement will be valid for one year (wef Nov 1,2022 to Oct 31,2024). It will also be open to ISRPL to extend the Agreement for further period as and when required at the sole discretion of ISRPL on the same terms and conditions of this Agreement.

#### 10. CONTRACT RATES

- 10.1 The weight of the Cargo arrived at ISRPL weighbridge / as measured by our nominated officer shall be final and binding on Carrier.
- 10.2 Carrier will be paid on actual load basis instead of payload.
- 10.3 ISRPL shall pay to the CARRIER freight rates calculated as per the particulars given in

Annexure A to Agreement, which shall be considered as an integral part of Agreement. Annexure–A would remain firm till validity of contract

- 10.4 Rates are in Indian Rupees on per MT basis from nominated terminal to the destination on one way basis inclusive of comprehensive insurance of each vehicle, all interstate movement levies/toll/access charges on highways/ bridges/flyovers/expressways/state entry taxes/charges, but shall not include GST. These rates in Annexure A are also exclusive of GST
- 10.5 All incidental / miscellaneous expenses which are required to be incurred in order to discharge the contractual obligation as mentioned herein shall be exclusively borne by the CARRIER. Any charges towards statutory levies, rates for labour employed by the CARRIER as prescribed by any statutory body or Government Agency wherever in force.
- 10.6 Carrier agrees to pay all taxes which are based on or determined by reference to its income or that of its personnel and services and will hold harmless and indemnify the Company from all claims, taxes, penalties, fines, interest and other costs which may be made or assessed against the Carrier with respect to the Services performed

under this Contract or with respect to personnel of the bidder and its subcontractors. The indemnities under this clause shall survive the term of this Contract by a term equal to the length of time allowed by statute. For the purpose of this clause, the benefit of any indemnity given in favour of the Company shall include its personnel, sub - contractors, joint venture partners, associates, affiliates and agents.

- 10.7 The Company may deduct or withhold sums from payments to be made by the Company to the Carrier to the extent that such deduction or withholding may be required by applicable law, orders, rules or directions of any competent taxing authority. The rates and prices set forth in this Contract shall be inclusive of any taxes required to be deducted or withheld.
- 10.8 W.e.f 1st July'17 Goods & Service Tax (GST) has been adopted by Government of India. Vendor shall agree to abide by the terms of the same during execution of the Contract.
- 10.9 ESCALATION/DE/ESCALATION: Increase or decrease in transportation rates = 0.4% for every 1% increase or decrease in base HSD price as per formula given below:

$\% \text{ increase/change in contract rates} = (0.4 \times (F1 - FB)) / FB \times 100.$  where;

F1 = weighted average of RSPs of HSD during immediate previous month

FB = Base HSD price as given in the tender document.

**NOTE:**

1. The retail-selling price of HSD (of Supply location) as given in the tender documents will be the base price (FB). The transportation rates shall be finalized based on this base price of HSD.  
(Average of month of Oct-2022)
2. The escalation/ de-escalation of transportation rates will be allowed every month i.e. on 1st May, 1st June, , 1st July, 1st August, 1st September, 1st October, 1st November, 1st December, 1st January, 1st February , 1st March & 1st April.
3. Escalation/ de-escalation shall be applicable as per increase/ decrease in RSP (Retail Selling Price at IOCL outlets) of HSD (of Supply location- Mumbai and will be considered as published on IOCL website, <https://www.iocl.com/Products/HighspeedDiesel.aspx> for location Mumbai), which will be the average of RSPs of HSD during immediate month, and the new transportation rates arrived at on the above dates shall be applicable for a period of subsequent month.

**11. CHUNGI / NAKA / OCTROI**

The CARRIER will undertake to observe all the formalities relating to Chungi / Naka or Octroi at the check posts. In case of Stock Transfer, the CARRIER shall undertake to pay on behalf of ISRPL the applicable Octroi duty at respective destinations. The CARRIER shall also obtain necessary Octroi exemption certificates as and when applicable. The CARRIER will indemnify ISRPL / ISRPL's customers /



ISRPL's associates against all losses damages arising due to the CARRIER's non observance of the formalities and rules at Octroi check posts.

## 12. SUBMISSION OF BILLS AND PAYMENT

- 12.1 The CARRIER must submit the bills, as per schedule determined by ISRPL, supported by copies of duly acknowledged original billing copy of L/R's and other dispatch documents stating the details of the condition of the delivered Cargo along with details of damages, shortages if any, and date of delivery, evidencing that the delivery of the consignment was in accordance with the terms and conditions of the Agreement. These bills along with all the necessary supporting documents are to be submitted by CARRIER to ISRPL latest by the next following month, in which the product was despatched.
- 12.2 The payments will be released only after verification of all the concerned documents, which are to be made available to ISRPL, to its full satisfaction.
- 12.3 Payment of CARRIER bills will be made by ISRPL at Panipat , by Online Fund Transfer (RTGS / NEFT) / Account Payee cheques, within 30 days from the date of receipt of complete and clear bills along-with necessary, prescribed supporting documents.

## 13. MODE OF TRANSPORT

The CARRIER shall transport the Cargo by road only. If it is found that the CARRIER has transported the Cargo by any mode other than by road as agreed therein, ISRPL shall be entitled to forthwith forfeit the Security Deposit and shall have the right to terminate the Agreement. In case and as per requirement, ISRPL may give prior written authorisation to the CARRIER to use any other mode of transportation as it may deem fit at its own discretion. The rates for such transportation will be determined by ISRPL

## 14. TRANSIT TIME

The maximum acceptable delivery period (transit time) is FIVE DAYS, in any circumstance do not allow more than FIVE DAYS . Extraordinary circumstance allows with prior intimation due to accident / break-down etc

## 15. TRANSHIPMENT

The total quantity of the Product as mentioned in the invoice must be delivered at one time and not in installments. Transshipment and / or part delivery of consignment during transit en route is strictly prohibited unless prior written permission from ISRPL is obtained. In case of breach of this condition, it will be the liability of the CARRIER to pay to ISRPL for any loss/damage suffered in addition to a penalty of Rs. 10,000/- for every consignment transshipped and/or partly delivered.

## 16. CLUBBING & MIXING

Clubbing/ mixing of different consignments with ISRPL products or otherwise shall not be allowed. The company shall impose a lump sum penalty of Rs 5000/- per consignment over and above recovery of the value of the losses / damages to the entrusted products in whatsoever manner due to breach of conditions as mentioned above.

The CARRIER shall not load any material other than ISRPL's product issued from its plant/ warehouse, as indicated in GC Note and Invoice.

#### 17. DETENTION

No Detention charges will be considered at Loading Point/ Nominated terminal. Carriers are advised to note that minimum 48 hrs. (Free Period) is required for unloading from the time of reporting of vehicle (excluding Sundays & Holidays) at Destination. However, if the vehicle is detained at the destination beyond 48 hours then for every completed 24 hours or part there-off (after initial 48 hours) ISRPL will be liable to pay @ Rs. 1500/- per truck per day. Transporter has to get the reporting date & time and unloading date & time certified at destination by security/ Officer incharge on LR/Bilty. Please note in absence of documentary evidence, no detention will be payable.

#### 18. SHORTAGES

18.1 Tolerance quantity of 0.2% allowed in inland transportation of material/ cargo from Kandla/Hazira to Panipat. If Transit loss & shortage is greater than allowed Tolerance limit of 0.2%, the entire shortage quantity will be debited to transporter as per invoice price plus Customs Duty & allied expenses incurred on import of material.

18.2 You agree and confirm that Cargo shall be delivered on weight basis. The weight of the Materials arrived at ISRPL weighbridge / as measured by our nominated officer shall be final and binding on Carrier.

18.3 You agree and confirm that cargo shall be delivered on flow meter loading basis (as per future commencement on required basis) . The receipt of the Materials arrived at ISRPL flow meter as measured by our nominated officer shall be final and binding on Carrier.

#### 19. TRANSIT INSURANCE

19.1 ISRPL shall take a transit insurance cover as may be required giving full cover against all risks during the transportation Agreement, except for damage caused due to Willful misconduct, Ordinary leakage, loss, Default of Truck owners, Loss damage or expense arising from the use of any weapon of war. In the event of loss/damage/pilferage of Cargo due to these, Service Provider shall be liable to make good the losses/damages. However, if the Insurance agency rejects the claim due to any reason whatsoever; the claim amount will be debited to Carrier.

19.2 The CARRIER shall take a comprehensive insurance policy from an established Insurance Company for each vehicle and the crew and keep such policy in force at all times to cover all risks of whatever nature inclusive of accident/death of crew or any damage caused by the vehicles to ISRPL's/ ISRPL's customers / ISRPL's associates property. The CARRIER will produce for the perusal of ISRPL the original Insurance Policy and proof of payment of all Insurance Premium and charges in respect thereof as and when demanded by ISRPL.

## 20. SECURITY DEPOSIT

The CARRIER shall have to furnish the "Bank Guarantee" in the format prescribed within 30 days from the date of issue of Letter of Acceptance by ISRPL. The Security Deposited so deposited shall be interest free and shall be 10% of the contract value. In event of termination of Agreement, on account of the Contract Rate of CARRIER not being accepted/agreed between ISRPL and the CARRIER, as referred to clause no. 9 of this Agreement, Security Deposit shall be returned by ISRPL, subject to such adjustment and/or deductions on account of any obligations arising out of terms and conditions of this Agreement.

## 21. VOLUME OF BUSINESS:

It is understood that there is no commitment by ISRPL to any particular volume of business allotted to the CARRIER and the same is likely to vary from time to time. ISRPL's decision in respect of allotment of volume to the CARRIER at any point of time is final. The volume of work allotted, cannot be used by the CARRIER to claim any relaxation in the conditions of this Agreement.

## 22. PLACEMENT AND PERFORMANCE

21.1 If at any time during the currency of this Agreement, the CARRIER fails to provide vehicles for transportation within the specified time as directed by ISRPL or fails to transport the Cargo within the period as stipulated or fails to perform any other obligation specified in this Agreement, ISRPL in its discretion and without prejudice to its other rights and remedies may obtain services from other CARRIERS to perform the obligations of the defaulting CARRIER and transport the Cargo at risk and cost of the defaulting CARRIER. The CARRIER at default undertakes to reimburse to ISRPL all additional expenses incurred by ISRPL in this connection. ISRPL will also have the right to recover the losses from the CARRIER, which it suffers due to non-placement of vehicles in time, by the defaulting CARRIER.

21.2 The CARRIER shall provide vehicles and ensure necessary arrangements to collect the Cargo from loading point (Nominated Terminal), as directed by ISRPL,.

21.3 Failures on part of the CARRIER to comply with the said intimation will entitle ISRPL to make alternate arrangements for transportation of Cargo. In

such a case, the excess cost of transportation, which ISRPL will have to bear, shall be recovered from the CARRIER by adjusting the said amount of cost from the amount of outstanding bills and/or Security Deposit.

21.4 In case of failure on part of the CARRIER to provide requisite number of vehicles for transportation of the Cargo within specified time as per advice of ISRPL, it will entitle ISRPL at its sole discretion to levy a penalty of Rs. 1000/- per vehicle per day as non-placement penalty over and above the other actions ISRPL would be entitled to initiate as per above paragraph 22.1, 22.2 & 22.3.

21.5 Any excess placement in the past will not be adjusted against the present failure for the purpose of determining penalty.

21.6 The performance of the CARRIER will be adjudged on a day-to-day basis after taking into account the exigencies of the despatch requirement, and the decision of ISRPL in this regard will be final.

### 23. CONFIDENTIALITY

The CARRIER acknowledges that during the term of the Agreement, the CARRIER may be supplied with certain business/proprietary, confidential and/or technical information which ISRPL is willing to disclose at its sole discretion to the CARRIER and regards it as being its confidential and proprietary information, whether or not expressly so stated by ISRPL (collectively "Confidential Information" as defined hereafter).

"Confidential Information" shall mean all information hereafter transmitted, regardless of how transmitted, directly or indirectly from ISRPL and received by the CARRIER or any of its representatives, agents, employees, consultants or advisers including but not limited to the business, financial condition, operations, assets, liabilities, technology, know-how, products, trade secrets, inventions, services, and other technical or business information related thereto and belonging to ISRPL or any of its partners/business associates, as well as any disclosed information whose nature makes it obvious that it is confidential, whether such information is disclosed orally, in writing, in machine readable form or by any other means, regardless of whether such information is expressly identified as confidential or not. The CARRIER agrees to hold the Confidential Information, which includes also the fact that information has been provided or discussions are taking place, as well as the content of such discussions, in absolute trust and confidence.

The CARRIER undertakes that before disclosing Confidential Information to any of its authorized representatives, consultants, employees, agents or advisers to obtain a written undertaking to treat the Confidential Information as confidential and the terms of the said undertaking be not less stringent than those under the present Agreement; and also furnish to ISRPL, copies of such duly executed undertakings.

The CARRIER agrees and undertakes that the CARRIER may be required to execute a Confidentiality Agreement ("NDA") as and when ISRPL deems fit to enter upon such agreement.

## 25. INDEMNITY

CARRIER hereby agrees to indemnify ISRPL, its officers and employees from and against all claims, demands, actions, suits and proceedings, whatsoever that may be brought or made against ISRPL by or on behalf of any person, body, authority whatsoever and all duties, penalties, levies, taxes, losses, damages, costs, charges and expenses and all other liabilities of whatsoever nature which ISRPL may now or hereafter be liable to pay, incur or sustain by virtue of or as a result of the performance or nonperformance or observance or non-observance by the CARRIER of any of the terms and conditions of this Agreement.

Without prejudice to ISRPL's other rights ISRPL will be entitled to deduct from any dues payable to the CARRIER, the amount payable by ISRPL as a consequence of any claims, demands, costs, charges and expenses as a result of the performance or non-performance or observance or non-observance by the CARRIER of any of the terms and conditions of this Agreement.

ISRPL shall not be responsible for death, injury or accident to the CARRIER's employees, which may arise out of or in the course of their duties. ISRPL shall not be liable for any theft, loss, damage or destruction of any property of the CARRIER or his employees lying in ISRPL's premises for any cause whatsoever.

Under no circumstances, whether based on contract, warranty, negligence, strict liability, or otherwise, shall Parties be held liable for any special, consequential, indirect, incidental or punitive damages of any kind or character, including but not limited, to loss of profits or revenues, loss of product, loss of use, cost of capital and the like, arising out of or related to any performance under or breach of this Agreement.

## 27. ASSIGNMENT

The benefits and obligations of this Agreement shall not be directly or indirectly assigned or dealt with by the CARRIER without the prior written consent of ISRPL. ISRPL reserves the right under this Agreement or any Agreement entered into pursuant to this Agreement to assign the terms of this agreement to any person declared to be a subsidiary or affiliate of ISRPL.

## 28. NOTICES

All notices under this Agreement shall be in writing and shall be served, either by hand delivery or by sending the same by registered post addressed to either party at the last known place of business or by facsimile and in providing the services of such notice, it shall be sufficient to show that the same has been received in person or property addressed by registered post.

## 29. MUTUAL ASSURANCE

Each of the parties hereby covenants to use its best efforts to take or cause to be taken, all action and do or cause to be done, all things necessary, proper or advisable under applicable laws and regulations to consummate and make effective as soon as reasonable practicable the transactions herein contemplated. Each party shall co-operate with others, as reasonably requested, to assist such parties in complying with the request of clients and requirements of governmental and regulating authorities. Either party shall provide all relevant information to the other

party, which may be sought by one party to the other in regard to matters concerning this Agreement.

### 30. SEVERABILITY

In the event of any one or more of the provisions of this Agreement is held to be unenforceable under any applicable laws, such enforceability shall not affect any other provision of this agreement and this agreement shall be construed as if the unenforceable provision were not contained therein and the party shall negotiate in good faith to replace the unenforceable provision by such other provisions which has the effect nearest to that of the provisions being replaced.

### 31. WAIVER

No delay or omission on the part of either party in exercising any right, power or remedy under this Agreement will impair such right, power or remedy or operate as waiver thereof.

The single or partial exercise of any right, power or remedy under this Agreement will not preclude any other or further exercise thereof or the exercise of any other right, power or remedy.

### 32. SURVIVAL

All obligations hereunder incurred prior to and which by their nature would continue beyond cancellation, termination or expiration of this Agreement shall survive such cancellation, termination or expiration.

### 33. AMENDMENT

No change, amendment or modification of this Agreement shall be valid or binding upon the party hereto unless such changes, amendment or modification shall be in writing and duly executed by both the parties hereto.

### 34. Relationship between the Parties

The relationship between the Parties to this Agreement shall be on a principal to principal basis and nothing in this Agreement shall be deemed or construed to have created a relationship of a joint venture, technical collaboration, trade mark agreement, partnership and or that of an agency between the Parties. The CARRIER shall under no circumstances represent itself as the agents of ISRPL or act on behalf of ISRPL in its representations with any third party, except to the extent permitted by and strictly in accordance with the terms and conditions of this Agreement. None of the employees of the CARRIER shall be considered as the employees of ISRPL at any point of time for any reason whatsoever.

### 36. GOVERNING LAW & JURISDICTION

The Contract including all matters connected with this Agreement shall be governed by the Indian law both substantive and procedural, for the time being in force and shall be subject to the exclusive jurisdiction of the Courts at Delhi, India.

## **Indian Synthetic Rubber Private Limited (ISRPL) Business Associates Code of Conduct (BACOC)**

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### 1. PURPOSE

Indian Synthetic Rubber Private Limited (ISRPL) (hereinafter called the Company), has always epitomized the true spirits of Business Ethics in its interactions with all its Business Associates as our Business Associates are critical stakeholders in our success and we are committed to strengthening our relationship with them.

For this purpose, the Company has drawn up this Business Associates Code of Conduct (BACOC) which is applicable to all Business Associates globally.

ISRPL's Business Associates Code of Conduct (BACOC) articulates our expectations from our Business Associates with respect to ethical, compliant and safe conduct of business throughout the course of our business relationship.

ISRPL values Business Associates who join us in pursuing these common goals and adopt practices that are consistent with BACOC.

### 2. SCOPE & APPLICABILITY

BACOC applies to to all current Business Associates of ISRPL.

“Business Associate” means any Individual/Partnership Firm/LLP/Company/ Body Corporate/Trust, etc. and their respective regular as well as contractual employees, seconded staff, with whom the Company transacts or enters into any financial or commercial arrangements and includes vendors, suppliers, lenders, Landlords/lessors, service contractors, intermediaries, consultants/advisors, lawyers,

representatives, subcontractors, business development agents, custom agents, sales agents and, customers.

### 3. UPHOLD BUSINESS INTEGRITY AND ETHICS

#### A. Compliance with applicable laws and regulations

All Business Associates must comply with all applicable laws and regulations.

#### B. Gifts and Hospitality

Business gifts and hospitality are sometimes used in the normal course of business activity. However, if offers of gifts or hospitality (including entertainment or travel) are frequent or of substantial value, they may create the perception of, or an actual conflict of interest or an 'illicit payment'. The Company discourages such practices of giving business gifts or hospitality to its employees by Business Associates.

#### C. Unfair Practices/ Anti-Competitive Practices

(i) All Business Associates must ensure not to tolerate, permit, or engage in bribery, corruption, embezzlement, extortion, kickbacks, inducements or any other unethical practices.

(ii) All Business Associates must ensure not to get involved in money laundering activities in any manner.

(iii) All Business Associates must ensure to follow fair practices to earn our business and not to indulge in any anti-competitive or unfair/restrictive trade practices in any form.

### 4. CONFLICT OF INTEREST

The Business Associates shall not enter into a financial or any other relationship with a ISRPL employee that creates any actual or potential conflict of interest for ISRPL. The Business Associates must understand that a conflict of interest arises when the personal interests of the ISRPL employee are inconsistent with the responsibilities of his/her position with the company. In this regard, all such actual/apparent conflicts must be disclosed to ISRPL as soon as the Business Associates become aware of such actual/apparent conflicts.

### 5. LABOUR CONDUCT & EMPLOYMENT PRACTICES

#### A. Child Labour

The use of child labour by the Supplier is strictly prohibited. Child labour refers to work that is mentally, physically, socially, morally dangerous or harmful for children, or improperly interferes with their schooling needs.

#### B. Forced Labour

The Business Associates shall not use forced or slave labour of any type (e.g. bonded or involuntary labour).

#### C. Working Standards

The Business Associates must ensure that its employees and workers work in compliance with all applicable laws and mandatory industry standards pertaining to the number of hours and days worked, laws on wages, labour conditions.

#### D. Non-Discrimination

The Business Associates shall not discriminate in hiring and employment practices on the grounds of criteria such as of race, color, religion, caste, sex, age, physical ability, sexual orientation or national origin.



## E. Workplace Environment & Occupational Health and Safety

The Business Associates shall provide employees & workers safe and healthy working conditions. As a minimum, potable drinking water, adequate sanitation, fire exits and essential safety equipment, access to emergency medical care, and equipped work stations must be provided. In addition, facilities must be constructed and maintained in accordance with the standards set by applicable laws & regulations.

## 6. ENVIRONMENTAL RESPONSIBILITY

The Business Associates must operate with care for the environment and ensure compliance with all applicable laws and regulations. The Business Associate shall strive for environmental sustainability, particularly with regard to the emission of greenhouse gases, consumption of water and energy, and the management of waste and hazardous materials. The Business Associate shall endeavour to offset the effect of climate change in its activities.

## 7. THIRD PARTY REPRESENTATION

The Business Associates shall not be authorised to represent ISRPL or to use the ISRPL brand without the written permission of ISRPL.

## 8. PROTECTING COMPANY ASSETS

The assets of ISRPL shall not be misused; they shall be employed primarily and judiciously for the purpose of conducting the business for which they are duly authorized. These include tangible assets such as equipment and machinery, systems, facilities, materials and resources, as well as intangible assets such as proprietary information, intellectual property, and relationships with value-chain partners of ISRPL.

## 9. \*DISCLOSURE OBLIGATION ON COMMENCEMENT OF INSOLVENCY, BANKRUPTCY, WINDING UP AND/OR LIQUIDATION OR DISSOLUTION PROCEEDINGS

The Business Associates shall inform/communicate to ISRPL, immediately, in writing, either by registered post/Telefax/email or any other mode of written communication, in case any type of Insolvency, Bankruptcy, Winding Up And/ Or Liquidation or Dissolution Proceedings are commenced against the Business Associates of the Company.

## 10. CONFIDENTIALITY & DATA PROTECTION

The Business Associates shall handle and process data only for the purpose(s) mentioned in the Agreement/ Purchase Order/ Service Contract/ Sales Order with ISRPL and shall comply with all applicable laws relating to collection, processing and transfer of personal and personally identifiable information in the jurisdictions of their operations. The Business Associates shall strictly adhere to the provisions of "Non-Disclosure Agreement (NDA)/Confidentiality Agreement" executed, if any, with ISRPL. Further, Business Associates shall strictly avoid usage of unapproved messaging platforms for business communication involving any commercial

transactions and report any incidents of violation or disclosure of confidential or personal data to ISRPL.

## 11. SOCIAL MEDIA

It shall be the duty of Business Associates to ensure that posts on social media (including by their employees) are legally compliant and made in a responsible manner. Further, all Business Associates shall ensure that any confidential or proprietary information of ISRPL is not posted in public domain. Further, all Business Associates shall ensure not to post any derogatory, defamatory, inflammatory, disrespectful, obscene, threatening, abusive or malicious content about ISRPL and / or its Shareholders, Promoters, Directors, Officers or Employees.

## 12. COMMUNICATION & COMPLIANCE

All Business Associates shall ensure to internalize and institutionalize the standards of business practices and operations as set forth in this BACOC. Further, all Business Associates shall clearly communicate the requirements of this BACOC, and how it translates into business practices and operations to, all its employees and business partners. Business Associates confirm by the signature of a person authorized to agree to this BACOC that they have received, read, understood, and will comply with this BACOC. The format of such Acknowledgement by the Business Associate is annexed herewith as Annexure A.

## 13. MONITORING

The Business Associates shall maintain adequate documentation to demonstrate compliance with the principles of this code, and allow access to ISRPL to check compliance upon request with reasonable notice.

## 14. VIOLATION OF CODE

The Business Associates shall promptly disclose to ISRPL any actual or suspected incidents of violations of this Code, whether by any of its own employees, in good faith, and on a confidential basis on the email id, i.e. amit.vohra@isrpl.co.in. Further, all Business Associates shall cooperate and shall provide assistance to ISRPL in conducting inquiries, investigations into any past or current incidents or activities that could potentially be in violation of this Code.

It is important that all suspected violations, including retaliation are reported. Retaliation includes adverse actions, harassment, or discrimination on a professional front relating to your reporting of a suspected violation. ISRPL will maintain confidentiality to the extent possible and will not tolerate any retribution or retaliation taken against any individual who has, in good faith, sought out advice or reported questionable behavior or a possible violation of the BACOC. ISRPL is committed to fairly assess all the issues raised and provide resolution.

## 15. IMPLICATIONS FOR NON-COMPLIANCE

Failure to comply with the standards set forth in this BACOC will entitle ISRPL to:

- demand corrective measures
- terminate an agreement with any Business Associates who does not comply with the Code.
- Take suitable action including appropriate legal action at the sole discretion of ISRPL.

16. UPDATION

MD may update and revise this BACOC from time to time to reflect current market practices and our own policies.

SIGNED FOR & ON BEHALF OF

M/s Indian Synthetic Rubber Private  
Limited

.....

SIGNED FOR & ON BEHALF OF

M/s .....

.....

in the presence of

WITNESS

1 .....

2 .....

WITNESS

1 .....

2 .....

**Annexure A**

<b>Line No.</b>	<b>Service Long Text</b>	<b>Transit Time (Days)</b>	<b>UOM</b>	<b>Rate (Rs)</b>
10	Transportation From Kandla to ISRPL Plant	5	MT	
20	Transportation From Hazira (Adani Port) to ISRPL Plant	5	MT	